

K.V. Sundaravadanan

Mobile: +91 8095504774
+91 8282133761
email: kvsundar@bsnl.in

kvsundar1941@gmail.com

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Flat No 11, Avenue Courts Api
35, Meanee Avenue Road, Ulst
Bangalore-56004

A Letter of Appreciation.

Dr. Sudhakar. K

Date 27.10.2021

Hon'ble Minister for Health and Family Welfare and Medical Education,

Room No. 313, 3rd Floor,

Vidhana Soudha, Bengaluru 560001.

CC: Mr. Naveen Raj Singh,

Secretary to the Government,

Medical Education,

4th Gate, 6th Floor,

MS Building,

Bengaluru 560001.

Dear Sir,

Subject: A letter of Appreciation—KMIO, Bengaluru.

My wife Mrs. Savitri Aiyar is a patient of Kidwai Memorial Institute of Oncology since 2015, Hospital ID NO.16085/2015. I took her on 19.10.2021 for her routine check up.

The hospital is teeming with thousands of patients every day, the rich, the poor, the educated, the illiterate, from cities, towns and villages. Many of them would not know the systems and procedures which are essential for running this huge hospital for registration, treatment and payment of fees. Some of them may feel at a loss and create scenes, yet the staff from clerks, attendants, nurses and doctors show exemplary patience and commitment in handling the patients. One should appreciate the magnitude of the work involved.

I understand that the Director Dr. C Ramachandra is working hard to maintain the premises and the infrastructure and constantly upgrades the same. I found him to be very pleasant and courteous and listen to my suggestions. The PRO is also found to be accessible to patients and his assistant Manohar is an asset to the Institute.

At the base level the lady Ms. Pushpa and Mr. Rajagopal were efficient in retrieval of files and managing the crowds.

The renovation work which is in progress causes inconvenience to the patients but is kept to the unavoidable to minimise the same. Once this is completed it will, along with the new Blocks enhance the ambience and quality of services to the patients.

The observations are not based on a one time visit; I have observed the steady improvement over the years. I may add a few suggestions:

08/11/21
to update in KMIO website
in ~~the~~ Thanking letter
Chandrababu

1. As in other private hospitals, names and routes of various departments may be prominent displayed.
2. Adequate toilets, both Indian and Western style may be provided. (Some have been added)
3. Guides to help the patients, especially the illiterate may be engaged at strategic places.
4. Requirement of documents such as Aadhaar, PAN Card, Covid certificate may be displayed in English and Kannada.
5. Having built beautiful Blocks and renovated existing Blocks, adequate cleaning staff may be hired to clean the toilets and other premises at intervals is a must.

Regards,


K V Sundaravadanan.

bcc: Dr. C. Ramkumar

→ Director,
Kidwai Memorial Institute of Oncology,
Bengaluru-560029

My Pension

5 messages

Vijay Ram <vijay.ram@btinternet.com>
To: drramachandrac18@gmail.com

Sat, Nov 6, 2021 at 2:49 PM

Dr Vijayaram
Professor of Anaesthesia (Rtd)Professor Ramachandra
Director
Kidwai Memorial Institute of Oncology
BangaloreSub :
1) Video life certificate
2) request for release of
withheld pension arrears -from 1st November 2020 till date.Dear Ramachandra
Fist of all please accept my congratulations for your achievements and for the progress you have made for KMIO to achieve a quantum leap in patient care .In short you have brought back and enhanced the Glowry of "Bhargava Days Kidwai ".

I could not personally visit and sign the life certificate register for my payment of pension in the month November 2020 because of Covid-19 , hence my pension was withheld from 1st of November 20 .

I had a video call face to face conversation to with Smt Venkateshwary to day and my plan is to visit and sign the register in the month of April 2022 .

Please release my withheld pension effective from November 2020.

Thanking you
With regards
Dr Vijayaram S**Ramachandra C** <drramachandrac18@gmail.com>
To: Vijay Ram <vijay.ram@btinternet.com>

Sat, Nov 6, 2021 at 3:37 PM

Sir

Please send your aadhar card copy

Regards,

Director's office
Kidwai Memorial Institute of Oncology
Dr. M. H. Marigowda Road
Bengaluru - 560029

[Quoted text hidden]

Vijay Ram <vijay.ram@btinternet.com>
To: Ramachandra C <drramachandrac18@gmail.com>

Sat, Nov 6, 2021 at 5:56 PM